

Return Goods Request Form

Reference No. (Required):

Cust No.:	Cust Name:	Cust Tel #:	Cust E-mail (required):		
2536	POJA WAREHOUSE				
Cust Address:				No. of Pallets	
				Weight (lb):	
Send the form to CallCenter@genera.com or fax to (909) 673-9988. Total Weight and # of pallets are required for defective return orders > \$1500 for BOL processing. Instructions: Please make sure to indicate the return type and return reason for all items listed on the request form.					
Return Reasons (<i>REQUIRED for defective only</i>)					Component Codes
1. Damaged Product - Prior to install 2. Damaged Product - Post installation 3. Leakage 4. Malfunction - Mechanical 5. Malfunction - LED/Electronics 6. Damaged Packaging 7. Poor Fit 8. Appearance 9. Excessive Noise					Lamps/ Perf Lamps
					A = Adjuster C = Bulb, LED G = Housing I = Rubber/ Gasket L = Reflector W = Wires B = Bracket E = Chrome H = Lens K = Screw M = Socket Y = Other
No	Return Type (Select One)	TYC Item No. (Or Cust Item#)	Qty	Return Reason (Required) Enter # Only	Component Enter Code Only
1	Defective / Good / Recall				Mirror
2	Defective / Good / Recall				G = Housing P = Mirror Arm V = Power Control O = Glass U = Manual Control W = Wires, Bolts, Nuts
3	Defective / Good / Recall				
4	Defective / Good / Recall				Condenser / Radiator / Charged Air Cooler / External Oil Cooler
5	Defective / Good / Recall				
6	Defective / Good / Recall				Q = Mounting Rubber S = Outlet X = Mounting Holes/Provisions R = Inlet T = Core OC = Oil Cooler W = Wires, Bolts, Nuts
7	Defective / Good / Recall				
8	Defective / Good / Recall				Cooling Fan Assy/ Motor
9	Defective / Good / Recall				BL = Blade SH = Shroud W = Wires, Bolts, Nuts X = Mounting Holes/Provisions MR = Motor CM = Control Module
10	Defective / Good / Recall				
11	Defective / Good / Recall				Blower Assy
12	Defective / Good / Recall				WH = Wheel W = Wires, Bolts, Nuts X = Mounting Holes/Provisions MR = Motor B = Bracket
13	Defective / Good / Recall				
14	Defective / Good / Recall				Cabin Air Filter
15	Defective / Good / Recall				FR = Frame MD = Media
16	Defective / Good / Recall				Heater Core/Evap
17	Defective / Good / Recall				R = Inlet T = Core X = Mounting Holes/Provisions S = Outlet
18	Defective / Good / Recall				
19	Defective / Good / Recall				Starter/Alternator
20	Defective / Good / Recall				CN = Elect Connector J = Gear AR = Armature DP = Drive Pulley X = Mounting Holes/Provisions G = Housing SO = Solenoid TM = Terminal RG = Regulator
21	Defective / Good / Recall				
22	Defective / Good / Recall				
23	Defective / Good / Recall				Window Regulator
24	Defective / Good / Recall				CN = Elect Connector RL = Rail W = Wires, Bolts, Nuts X = Mounting Holes/Provisions MR = Motor B = Bracket
25	Defective / Good / Recall				
26	Defective / Good / Recall				Fuel Pumps/ Modules
27	Defective / Good / Recall				G = Housing CN = Elect Connector W = Wires, Bolts, Nuts MR = Motor

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Reference No. (Required):

YOUR POJA ACCOUNT #

Cust No.:	Cust Name:	Cust Tel #:	Cust E-mail (required):		
2536	POJA WAREHOUSE	PUT YOUR # IN THIS BOX	PUT YOUR EMAIL TO RECEIVE THE RGA		
Cust Address:	PUT YOUR STORE INFO IN THIS BOX		No. of Pallets		
			Weight (lb):		
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